

# USER GUIDE



## BILLI ULTRA Boiling Water System

## Billi Ultra User Guide

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### Contents of Carton

Boiling Water Unit  
1 x Filter assembly (*optional extra*)  
1 x faucet  
1 x template/installation instructions  
1 x Owner's Manual

## 1.0 Introduction.

Thank you and congratulations on purchasing the Billi Ultra Water System, one of the most advanced Boiling Water systems on the market today. This booklet contains useful information on the operation and care of your Billi Ultra Boiling Water unit as well as important safety tips. Please take a few moments to read this booklet so you can enjoy many years of trouble free instant boiling water.

At Billi we are proud of our high standard of quality and Customer service. If you have any feedback or require further information on our products or service please contact us using the details on the back page of the manual.

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### 2.0 Installation & Service.

- 2.1 The Billi Ultra Boiling Water Unit must be installed by a suitably qualified person
- 2.2 The Billi Ultra Boiling Water Unit must be installed as per the Installation Instructions supplied
- 2.3 Installation and Service must comply with AS/NZS 3500.4.2:
- 2.4 Warranty repairs can only be performed by approved Service Agents - contact the manufacturer for your nearest Service Agent (*ref. details on back*).
- 2.5 The Billi Ultra Boiling Water Unit is not designed to Operate Outdoors
- 2.6 If a filter is installed a pressure limiting valve must be Installed to protect the filter

### 3.0 Operation, Care & Cleaning.

- 3.1 Ensure the water supply is turned on
- 3.2 Switch the power on to begin the heating and filling process
- 3.3 After an initial heating period the supply of boiling water will be continuous (water will only run out if the Boiling Water Unit is used beyond its capacity)
- 3.4 To open the tap either push or pull the handle. The tap handle is spring loaded - if it is pulled towards the user it will close when released.
- 3.5 The handle can be locked in the open position if it is pushed fully towards the Boiling Water Unit. It must then be pulled forwards to close.
- 3.6 If the installation includes a filter assembly the filter cartridge must be replaced every 6 to 12 months depending on the level of usage and water quality.

### Care & Cleaning of your appliance.

- 3.7 When cleaning the outer case of the appliance, do not use abrasive chemicals or cleaning agents.
- 3.8 In areas of poor water quality, the outlet of the tap must be periodically brushed to prevent lime scale buildup. Lime scale buildup at the tap outlet will cause the tap to drip. (See warranty)

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### 4.0 Safety.

#### IMPORTANT

- 1 **This appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.**
- 2 **The installation of a residual current device (safety switch), is recommended to provide full safety protection for this electrical appliance.**
- 3 **If the supply cord is damaged, it must be repaired by the manufacturer or its service agent or a similarly qualified person.**
- 4 **Please ensure that when using the Boiling Water System the following points are taken into consideration:**
  - 4.1 Avoid touching the body of the tap as it can reach the temperature of boiling water.
  - 4.2 When pouring water into a vessel ensure that it is not too far from the tap as splashing may occur. Do not, however lose sight of the water level in the vessel being filled.
  - 4.3 Avoid placing hands near the end of the vent pipe (this is a precautionary measure as the vent will not emit steam during normal operation).

### 5.0 Warranty Terms & Conditions.

Billi Pty. Ltd. guarantees your heater against faulty manufacture or mechanical defect for the period as stipulated in the table below.

Model	Warranty Period
<b>Billi Ultra</b>	<b>3 Years Parts &amp; Labour</b>
	<b>5 Years on Tank. Parts Only</b>

The above warranty is applicable to your water heater (hereinafter called the unit) provided that:-

- The unit is installed in accordance with the local water & electrical supply authority regulations.
- The unit is installed in accordance with the installation instructions accompanying each unit.
- The unit is operated and maintained in line with 'Care and Cleaning' instructions in the 'Owner's Manual'.

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### 6.0 Exclusions.

This warranty does not cover loss or damage occasioned by:

- Filters fitted to supply, or malfunction of the unit as a result of a blocked or partially blocked filter condition  
Lime Scale or sediment build up as a result of poor water quality.
- Modification
- Damage
- Attempted repair by unauthorised service or repair agent(s).

This warranty does not exclude, limit or modify any warranty condition obligation or liability which is or may be implied or imposed on the company by virtue of the Trade Practices Act, or any other statute, rule, or regulation except for the extent to which the company is lawfully entitled to exclude limit or modify it.

**NOTE** THIS APPLIANCE IS NOT INTENDED FOR USE IN AREAS OF VERY POOR WATER QUALITY, OR IN AREAS WHERE THE WATER HAS A HIGH LIME CONTENT. THIS MAY RESULT IN PREMATURE FAILURE OF THIS APPLIANCE. UNDER THESE CIRCUMSTANCES THE WARRANTY WILL BE DECLARED 'NULL & VOID' UNLESS FITTED WITH SUITABLE FILTRATION AS RECOMMENDED BY BILLI PTY. LTD.

### 7.0 Warnings.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**Billi Pty Ltd**  
42 Lucknow Crescent,  
Thomastown  
Victoria 3074

Tel: +61 9469 0400  
Fax: +61 39469 0499  
Email [info@billi.com.au](mailto:info@billi.com.au)  
[www.billi.com.au](http://www.billi.com.au)

**Service & Support**  
[Service@billi.com.au](mailto:Service@billi.com.au)  
Tel: 1300 300 316

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