

BILLI SERVICE PLANS

Instant filtered drinking water systems require maintenance and filter replacements to ensure optimal water quality and an ongoing high level of performance.

Our Billi Customer Care team includes an Australia-wide network of trained service technicians and service agents to provide technically correct, prompt and reliable service.

Billi offers 3 plans to suit customers' requirements. Billi Gold, Silver and Blue plans. See all the features and benefits for each plan.



Gold Plan

Comprehensive maintenance and filter replacement plan.

FEATURES	BENEFITS
Set pricing for all-inclusive maintenance	All parts and labour required for repairs are included providing significant savings
Guaranteed priority service for repairs	Fast attendance from an accredited service technician providing ongoing high level of performance
Scheduled filter change annually, bi-annually or quarterly	No need to keep track of filter changes with scheduled bookings
One easy annual payment	No need to process multiple invoices and payments
Billi accredited service technicians in each state	Technically correct, prompt and reliable service
Servicing leading brands of filtered water products	Practical and convenient with one point of call for all servicing requirements
Genuine Billi manufacturer parts and filters	Manufactured to high quality standards under a certified quality control system
Australia-wide service network	Single contact for unit servicing, saving you time and complexity

GOLD PLAN starting from as low as \$506.00 p.a.*

*10 or more units.



Silver Plan

Pre-planned and scheduled filter replacement performed by a trained technician.

FEATURES	BENEFITS
Set rate for filter changes	Significant savings on standard filter service rates including labour costs
Guaranteed priority service for repairs	Fast attendance from an accredited service technician providing ongoing high level of performance
Scheduled filter change annually, bi-annually or quarterly	No need to keep track of filter changes with scheduled bookings
Billi accredited service technicians in each state	Technically correct, prompt and reliable service
Servicing leading brands of filtered water products	Practical and convenient with one point of call for all servicing requirements
Genuine Billi manufacturer parts and filters	Manufactured to high quality standards under a certified quality control system
Australia-wide service network	Single contact for unit servicing, saving you time and complexity

SILVER PLAN starting from as low as \$176.00 p.a.*

*10 or more units.



Blue Plan

A replacement filter plan. Filters are posted periodically to you. Installation is not included.

FEATURES	BENEFITS
Scheduled delivery	No need to order filters. Receive filters periodically with less down time
Free postage	Billi will organise freight, saving you money
Do it yourself	Billi offers technical support over the phone. Save money on technician labour
Online how-to-videos	DIY videos demonstrate how to change filters.

BLUE PLAN starting from as low as \$130.00 p.a.*

*10 or more units.