

Commercial User Guide

Billi Sahara 310 (943010)

Billi Sahara 320 (943020)

Billi Sahara 360 (943060)

Billi Sahara 3120 (943120)

Billi Sahara 320 Plus (943025)

Billi Sahara 360 Plus (943065)

Billi Sahara 3120 Plus (943125)

Dispenser options:

XL, XT, XR, XT Motion,
Multifunction Mixer Tap, &
Plus Mixer Tap



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Warnings and Important Information

- For continued safety of this appliance, it must be installed, operated, and maintained in accordance with the manufacturer's instructions.
- Your appliance should be installed by the manufacturer, a service agent, or any other suitably qualified tradesperson.
- For correct operation of this appliance, it is essential to observe the instructions as outlined in this booklet.
- Do not use this appliance with water that is microbiologically unsafe or with water of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.
- Filter replacement must be performed at intervals of not more than 12 months.
- Use this appliance only as directed in these instructions and only for its designed purpose.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or persons with lack of experience and knowledge, unless they are supervised or have been given instruction concerning use by a person responsible for their safety.
- This appliance is not to be installed in an area where a water jet could be used.
- Children should be supervised to ensure that they do not play with the appliance.
- **DANGER:** The operation of the thermal cut-out indicates a possibly dangerous situation. Do not reset the thermal cut-out until the water heater has been serviced by a suitably qualified person.
- **WARNING:** Do not connect any restrictor or pressure relief device to the vent pipe of this water heater if installed.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid creation of a hazard.
- **WARNING:** When positioning the appliance ensure the power supply cord is not trapped or damaged.
- **WARNING:** Avoid spillages of any kind on all electrical connectors.
- **WARNING:** Potential injury can result from misuse.
- **WARNING:** Heating element surface is subject to residual heat after use.
- Billi hose sets as supplied with the appliance are to be used. Old or other manufacturers' hose sets should not be re-used.
- If the appliance is located where the ambient air temperature could fall below 4°C when the heater is not in use, do not turn off the power supply to the appliance. This safeguard does not offer the same protection to the connecting pipework and fittings.
- **WARNING:** This appliance may deliver water at high temperature. Refer to the plumbing code of Australia (PCA), local requirements and installation instructions to determine if additional temperature control is required.
- **WARNING:** Installation shall conform to the plumbing code of Australia (PCA) or relevant local requirements.
- The ambient temperatures this unit should operate within are 4°C to 45°C.
- Turn off power to unit, by unplugging the power cord from the power point, if water supply is turned off.
- The appliance is intended to be used in households and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments
 - Farmhouses and by clients in hotels, motels and other residential type environments
 - Bed and breakfast type environments
 - Catering and similar non-retail applications
- **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **WARNING:** Do not locate multiple portable socket - outlets or portable power supplies at the rear of the appliance.

Please note maximum water inlet pressure is 1000 kPa

Warnings and Important Information

Boiling water is dangerous and can cause severe burns, particularly with young children. Boiling water must always be handled with caution. Use this appliance only as directed in these instructions and only for the purpose for which it has been designed.

Your Sahara & Sahara Plus system is designed to be safe and practical. In an environment with young children, it is recommended that the boiling water safety switch is activated. The following safety features have been included:

- Ergonomic levers.
- Levers/touch activations located safely away from water outlets.
- Smooth electronically controlled boiling water flow rate. Flow is briefly reduced as water first enters the cup to prevent splashing.
- Dispenser remains cool to touch.
- Childproof safety switch.
- Boiling water Safety Isolation mode.
- Boiling water timeout

General Maintenance

Your Sahara & Sahara Plus system has been designed to require minimal maintenance other than regular replacement of filter cartridges, at a minimum of every 12 months, often sooner. During each filter change, check all water connection fittings for signs of leakage. Check all tubing for any signs of crush, kink or any other strain or damage. Check the cupboard area around the base of unit for any signs of moisture leak or condensation such as water stains. It is recommended that your system have a Billi technician or accredited agent perform a service at least every 2 years, or more often in high usage sites.

Dispenser Care

Your Sahara & Sahara Plus system Dispenser is fabricated from robust metal with a tough protect chrome plating. Care of dispenser is as with any chrome plated or special finish tapware. Avoid using abrasive cleaners. Wipe clean, using a damp cloth. Use of a non-solvent, non-smearing cleaner such as Windex is recommended. Do not pour water over the dispenser.

Cupboard Ventilation Requirements

Your Sahara & Sahara Plus system underbench module **DOES NOT** require cupboard ventilation but requires air space around the unit of 25mm, simplifying installation and space requirements. Care should be taken when using the cupboard space, to avoid stretching or damaging plastic pipe work. Check fittings and tubing at each filter change for signs of damage or leakage. Always ensure access to power switch and water supply tap is not restricted.

Features

Dispenser Swivel

The X-Series dispenser incorporates a swivel function, allowing the dispenser to be swung out of the way if more sink space is required. A central position stop provides positive location during normal usage. Please refer to the product install guide for more information

Safety Timeout

The Sahara & Sahara Plus system incorporates a water delivery Safety Timeout to prevent an uncontrolled flow of water. Water flow stops automatically after a set time interval. Flow can be started again by releasing and pressing the XL dispenser lever or for the MMT, XT or XR option simply press either the red or blue button. Boiling water timeout – 10 secs.

Childproof safety switch

The Sahara & Sahara Plus system is fitted with a childproof safety lock-out feature to protect against accidental dispensing of boiling water and the risk of burns. Please refer to pages 6 and 7.

Self learning timer (Eco-Intelligence™)

The Sahara & Sahara Plus incorporates energy saving Eco-Intelligence™, technology. The technology analyses usage patterns over a period of time (up to one month), to automatically energise the system or automatically conserve energy, in standby mode.

Data is lost when the power cable is removed however startup data is retained so the cycle can quickly self-adapt. Standby mode is when the system is not expecting to dispense water for 3 or more hours. System hibernation occurs when there is an expected period of 6 or more hours, of non-use. This feature ensures compliance to energy saving modes common to many workplaces or itinerant use environments.

Standby Mode

Standby operation may be optionally enabled to reduce power consumption. In standby mode the hot water set point is reduced to 72°C. When enabled, standby is invoked after two hours from the time of last use. When a tap lever is pressed in standby no water is dispensed. The indicators will flash to indicate the water is not ready. The tap can be repressed to dispense water. During Standby mode the Moon & Star icons will flash, to activate, refer to Option on pages 6 and 7.

Boiling water disabled mode

A boiling water disabled mode can be selected for additional safety or if boiling water is not required. Once activated, delivery of boiling water becomes totally disabled. Chilled water can be dispensed normally. During this mode, the red - hot - icon will remain off. To activate, refer to Options pages 6 and 7.

Holiday mode

Holiday Mode is an additional energy conservation mode, designed for extended periods of non-use (days or weeks). The unit will appear operational, and maintain leak protection and fault modes, but disable refrigeration entirely. Eco Intelligence learning is also disabled during this mode operation. Holiday Mode is invoked by pushing the Pressure Relief button on the under bench. Holiday Mode is exited by power cycling the unit, or by operating the tap.

User Guide Sahara & Sahara Plus System – XL

Options and Operation

To operate, simply press the left lever to dispense boiling water and the right lever to dispense ambient. When lifted, the levers will latch for continual delivery, until released with a light press. Different modes can be selected by the user by entering Options Mode. Within the options mode, you can set the safety switch through the right lever and power save mode through the left lever

To enter the options mode:

1. Turn on the unit and wait for normal operation (red & blue icons are both illuminated constantly).
2. Press both the hot and cold levers on the dispenser. While holding the two levers down, touch the safety switch indent at the back of the dispenser. Hold both levers and the safety switch until dispenser lights change colour.
3. Release both the levers and safety switch.
4. Within 10 seconds, push and release the pressure relief button on the unit.
Note: Older models may require this step to be skipped
5. Unit is now in options mode.
6. If you wish to change or set the safety switch mode, follow the safety switch settings procedure. If you wish to change or activate the power saving mode, follow the power save mode settings procedure.

Safety Switch settings

The Padlock  and Red Dot  icons indicate the different safety settings enabled.

To change or activate a setting once in options mode, press and release the left lever to step through the following options:

- **Red Dot OFF:** indicates the boiling water is OFF.
- **Padlock ON + Red Dot ON:** indicates safety switch is enabled + boiling water is ON
- **Red Dot ON:** indicates normal operation of boiling water, but safety switch is disabled.

To save new setting and exit Options Mode, touch the safety switch and release. Wait 10 seconds for unit to return to normal operation, with the desired settings. To dispense boiling water once the safety switch is activated simply touch the red lock icon on the top of the lens. You will be able to dispense boiling water for 8 seconds. After 8 seconds the safety switch will automatically reactivate, and the red padlock icon will appear again.

Power save mode settings (Eco-Intelligence™, Standby mode or on Always On)

The **Green** icons on the tap indicate the power save level that is selected. To change or activate a setting once in options mode press and release the right lever to scroll through the following options:

 **Green Leaf icon:** indicates Eco Intelligence™ self-learning timer is enabled.

 **Moon & Star Icon on:** indicates Standby Mode is enabled.

 **Blue Icon Only (no green icons):** system is in ALWAYS ON mode

To save new setting and exit Options Mode, press the safety switch and release. Wait 10 seconds for unit to return to normal operation, with the desired settings.

Holiday mode

To set press the pressure relief valve located under the unit cover beside the filter housing.

User Guide Sahara & Sahara Plus system – XT, XR

Options and Operation

To operate, simply press the left button ring to dispense boiling water, and right button ring to dispense ambient filtered water. When the red or blue buttons are double tapped, the water will dispense continually until interrupted by another light press of either button.

Different modes can be selected by the user by entering option mode. Within the options mode, you can set the safety switch through the left ring button (boiling) and power save mode through the right ring button (ambient).

To enter the options mode:

1. Turn on the unit and wait for normal operation (red & blue icons are both illuminated constantly).
2. Press both the hot and cold button rings on the dispenser. While holding the two button rings down, touch & hold the safety switch indent at the back of the dispenser, until the dispenser lights change colour.
3. Release all buttons & safety switch.
4. Within 10 seconds, push and release the pressure relief button on the under-bench unit.
Note: Older models may require this step to be skipped.
5. Unit is now in Options Mode.
6. If you wish to change or set the safety switch mode, follow the safety switch settings procedure. If you wish to change or activate the power saving mode, follow the power save mode settings procedure.

Safety Switch settings

The Padlock  and Red Dot  icons indicate the different safety settings enabled.

To change or activate a setting once in options mode, press and release the left (boiling) button to step through the following options:

- **Red Icon Off:** indicates the hot tap is disabled.
- **Padlock ON + Red Dot ON:** indicates safety switch is enabled + boiling water is ON
- **Red Dot On:** indicates normal operation of boiling water, but safety switch is disabled.

To save new setting and exit Options Mode, touch the safety switch and release. Wait 10 seconds for unit to return to normal operation, with the desired settings. To dispense boiling water once the safety switch is activated simply touch the red lock icon on the top of the lens. You will be able to dispense boiling water for 8 seconds. After 8 seconds the safety switch will automatically reactivate, and the red padlock icon will appear again.

Power save mode settings (Eco-Intelligence™, Standby mode or on Always On)

The **Green icons** on the tap indicate the power save level that is selected. To change or activate a setting once in options mode press and release the right lever to scroll through the following options:

 Green Leaf icon: indicates Eco Intelligence™ self learning timer is enabled.

 Moon & Star Icon on: indicates Standby Mode is enabled.

 Blue Icon On, no green icons: indicates system is in 24 hour continuous mode

To save new setting and exit Options Mode, press the safety switch and release. Wait 10 seconds for unit to return to normal operation, with the new settings.

Holiday mode

To set press the pressure relief valve located under the unit cover beside the filter housing.

User Guide Sahara & Sahara Plus system - Multifunction Mixer Tap (MMT)

The Multifunction mixer tap incorporates both filtered and mains mixer water functionality in one tap.

- Filtered water dispense is operated using capacitive touch buttons on the left side of the tap. The red, and blue, buttons indicate boiling, and ambient water dispense, respectively.
- Buttons can be pressed and held for momentary dispensing or double-tapped for continuous delivery until stopped by pressing either the boiling, chilled, or sparkling buttons.
- Mains mixer water is operated using the mixer lever on the right side of the tap.

To enter the options mode:

1. Press and hold the space directly between the lock button and the cold button, while simultaneously holding the lock button. Hold for 3 seconds and release; the red and blue buttons flash while orange light appears in the space directly between the lock button and the cold button; you can now release.
2. Press the pressure release button once on the front of the underbench module. (Orange light steady, hot and cold buttons become aqua).
3. Tap icons should change colours and orange light will appear in the space between the lock and cold button.
4. Press and hold the boiling button until the orange light changes to white then release. (cold button turns green, red is red). No light is shown in the space between the lock and the cold button.
5. Unit is now in hot settings mode, to scroll through the following settings:
 - a. Press the boiling button once for hot safety-off option (Always unlocked).
 - b. Press the boiling button twice for hot safety-on option (lock enabled).
 - c. Press the boiling button thrice to disable the hot option completely (red LED switches off).

Press the safety button to confirm the selection.

Energy Savings

1. Press and hold the sparkling button, between the lock button and the cold button, while simultaneously holding the lock button. Hold for 3 seconds and release; the red and blue buttons flash while orange light appears between the lock button and the cold button; you can now release.
2. Press the pressure release button once on the front of the underbench module.
3. Tap icons should change colours and orange light will appear on the sparkling button.
4. Press and hold the cold button until the green light turns white, then release.
5. Now you are in energy settings mode, to scroll through the following settings:
 - a. Press the cold button once for 24-hour continuous mode (Green light on).
 - b. Press the cold button twice for Eco Intelligence™ mode (No light on cold button).
 - c. Press the cold button thrice for holiday mode (No light on cold button).

Press the safety button to confirm the selection.

User Guide Sahara & Sahara Plus system – XT Motion

Options and Operation

To operate, simply press the red (left) button to dispense boiling water, and blue (right) button ring to dispense ambient water. Alternatively, position your hand at the rear of the tap body (same gesture as an XL safety lock). The Safety Padlock indicator will change from locked to unlocked. Now hold your hand over the top of the boiling icon on the UI panel to begin dispensing boiling water.

For ambient water, place your hand on the right side of the tap body. Maintain your hand position to dispense ambient water.

Note: Boiling water can only be dispensed when the Boiling Water Safety Lock is disengaged. If the safety lock is disengaged using the tactile method, boiling water can only be dispensed using the tactile method. If the safety lock is disengaged using the touchless method, boiling water can be dispensed using the tactile or touchless method

To enter the options mode:

Note: Please wait at least 30 seconds for calibration prior to configuration mode.

1. Press the cold button for 10s, then immediately press the Boiling Water Safety lock button.
2. Boiling Water lock button should start flashing blue, this means we are now in setup mode, press the cold button to continue.
3. Boiling Water lock button will flash for each mode, press the cold button to cycle through the modes
 - i. Flash 1 time, tap is in BCS mode
 - ii. Flash 2 times, tap is in BC mode
 - iii. Flash 3 times, for CA mode
4. Press the Boiling Water Lock Button to apply.
5. Boiling Water Lock Button will now flash pink
6. Press the cold button to cycle through the modes, to Enable (or disable) contactless mode
 - i. Flash 1-time, contactless mode enabled
 - ii. Flash 2 times, contactless mode disabled
7. Press the Boiling Water Lock Button to apply the setting and reboot the tap.

Dispenser Features - Sahara & Sahara Plus system - XL



Dispenser Icon

Orange dot.

Flashes when filter change is due. On constant when overdue.

Red lock illuminated.

Safety button activated.

Green leaf illuminated.

Eco-Intelligence™ mode activated.

Green moon & stars illuminated.

In holiday mode. Red & white icons will not be displayed in this mode.

Green moon & stars flashing

In standby mode. Red & white icons will not be displayed in this mode.

Red dot.

Flashes when heating up to temperature. On constant when boiling water ready. Off when in holiday or standby mode.

White ring.

Solid when ambient filtered water ready.

Red & white dots will flash yellow if the unit goes into fault.

Dispenser Icon codes

Red		Normal operation
Blue		Normal operation
Red		Operating temperatures of hot and cold water not yet reached
Blue		
Red		Boiling water disabled
Blue		
Red		System in holiday or standby mode or off
Blue		
Orange		Unit in fault mode
Orange		

Dispenser Features – Sahara & Sahara Plus system – XT



Dispenser Icon

Orange dot.

Flashes when filter change due. On constant when overdue.

Red lock illuminated.

Safety button activated. To use, press the indent on the top of the tap momentarily & lift or press the red button.

Green leaf illuminated.

Eco intelligence.

Green moon & stars illuminated.

In holiday mode or off.

Green moon & stars flashing

In standby mode.

Red ring.

Flashes when heating up to temperature. On constant when boiling water ready. Off when in holiday, standby or boiling water disabled

White ring.

On constantly to indicate filtered water. Red & blue rings will flash yellow if the unit goes into fault.

Dispenser Icon codes for Sahara & Sahara Plus system – XT

Red Blue		Normal operation Normal operation
Red Blue		Operating temperatures of hot and ambient water not yet reached
Red Blue		Boiling water disabled
Red Blue		System in holiday or standby mode or off
Orange Orange		Unit in fault mode

Dispenser Icon codes for Sahara & Sahara Plus system – XR



Dispenser Icon

Orange dot.

Flashes when filter change due. On constant when overdue.

Red lock illuminated.

Safety button activated. To use, press the indent on the top of the tap momentarily & lift or press the red button.

Green leaf illuminated.

Eco intelligence.

Green moon & stars illuminated.

In holiday mode. Red & blue icons will not be displayed in this mode.

Green moon & stars flashing

In standby mode. Red & blue icons will not be displayed in this mode.

Red ring.

Flashes when heating up to temperature. On constant when boiling water is ready, Off when in holiday or standby mode.

White ring

On constantly to indicate filtered water. Red & blue rings will flash yellow if the unit goes into fault

Dispenser Icon codes for Sahara & Sahara Plus system – XR

	Red		Normal operation
	Blue		Normal operation
	Red		Safe operating temperatures of hot and ambient water not yet reached
	Blue		
	Red		Boiling water disabled
	Blue		
	Red		System in holiday or standby mode or off
	Blue		
	Orange		Unit in fault mode
	Orange		

Multifunction Mixer Tap Icons



Red Lock Illuminated

Childproof Safety Lock is on. To unlock press the red lock icon. Lock turns green when unlocked.

White Filter Change Icon

Flashes yellow when filter change is due. On constant when filter change is overdue.

White Ambient Icon

Flashes when chilling. On constant when ambient water is ready. Switches off when energy saving mode is activated by either the standby feature or the time switch feature.

Flashes yellow when unit goes into fault.

Red Boiling Icon

Flashes when heating up to temperature. On constant when boiling water is ready.

Switches off when energy saving mode is activated by either the standby feature or the time switch feature.

Flashes yellow when unit goes into fault.

XT Motion Dispenser Icons



Red Lock Illuminated

Childproof Safety Lock is on. To unlock press the red lock icon. Lock turns green when unlocked.

Orange Ring Icon

Appears & flashes when filter change is due. On constant when overdue.

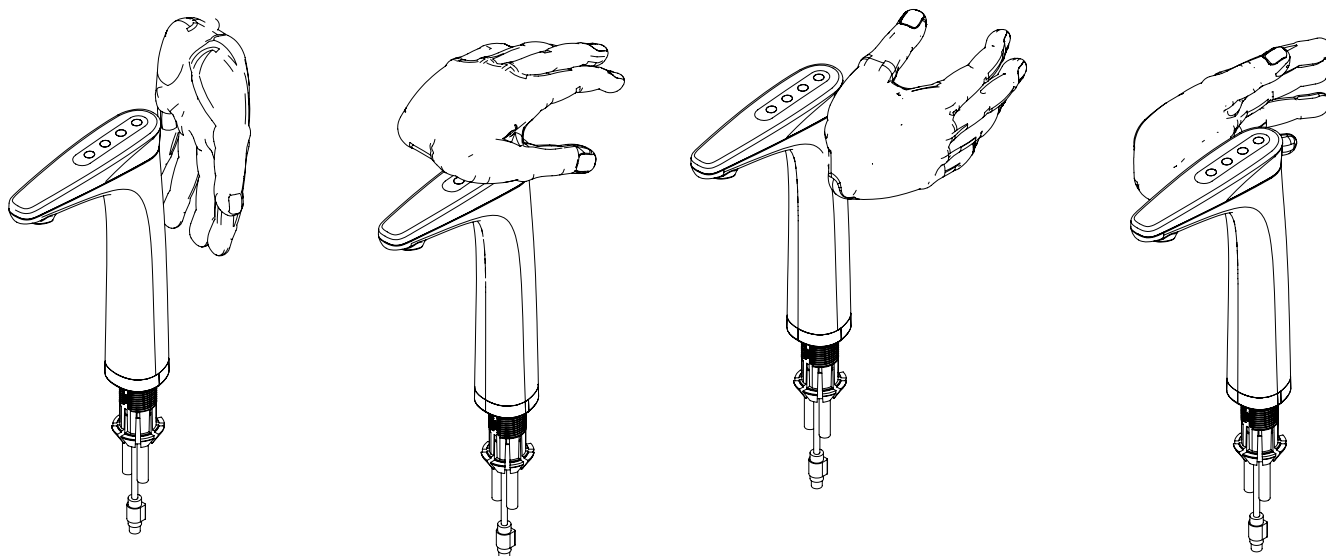
Blue Chilled Icon

Flashes when chilling. On constant when chilled water is ready. Switches off when energy saving mode is activated by either the standby feature or the time switch feature. Flashes yellow when unit goes into fault.

Red Boiling Icon

Flashes when heating up to temperature. Will flash faster when approaching temperature setpoint. On constant when boiling water is ready. Switches off when energy saving mode is activated by either the standby feature or the time switch feature. Flashes yellow when unit goes into fault.

XT Motion Operating Instructions (Touchless)



Boiling Water – Touchless

1. Position your hand at the **rear of the tap body** (same gesture as an XL safety lock).
2. The **Safety Padlock** indicator will change from locked → unlocked.
3. Now hold your hand over the top of the boiling icon on the UI panel to begin dispensing.

Sparkling Water – Touchless

1. Place your hand on the **left side** of the tap body.
2. Maintain your hand position to continue dispensing sparkling water.

Chilled Water – Touchless

1. Place your hand on the right side of the tap body.
2. Maintain your hand position to dispense chilled water.

Note: Boiling water can only be dispensed when the Boiling Water Safety Lock is disengaged.

- If the safety lock is disengaged using the tactile method, boiling water can only be dispensed using the tactile method.
- If the safety lock is disengaged using the touchless method, boiling water can be dispensed using tactile or touchless method.

Billi Filter Cartridges

The Sahara & Sahara Plus features the Billi swing-change filtration system and is fitted with a single filter. Billi filters use a proprietary Fibron™ technology, increasing the surface area of the carbon, meaning there is greater contact time with water and significantly more effective filtration. Fibron™ technology incorporates five stages of filtration, removing sediment and chemical elements while enabling beneficial minerals to flow through the appliance without scale build up.

Use only genuine filters as designed for this system and ensure they are changed at a minimum frequency of 12 months.

All drinking water filtration systems should be flushed after a period of non-use.

Replacement of Billi Filter Cartridge

Periodic replacement of your Billi Sahara & Sahara Plus Filter Cartridge is necessary to maintain the sparkling cleanliness and purity of your drinking water. A replacement filter change service is available. To arrange, contact the Billi Service centre on **1800 812 321**. If you wish to install the replacement filter cartridges yourself, filters can be purchased online at www.billi.com.au or through a certified agent which will provide genuine Billi replacement filter cartridge sets.

Filter Change Due Monitor

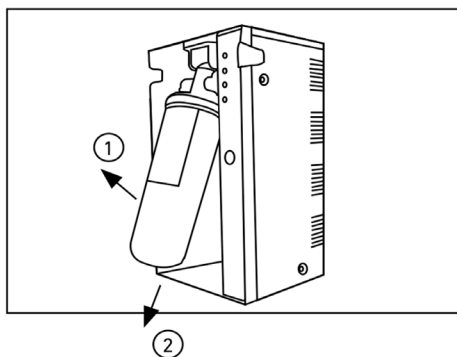
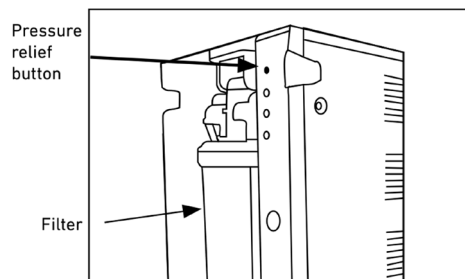
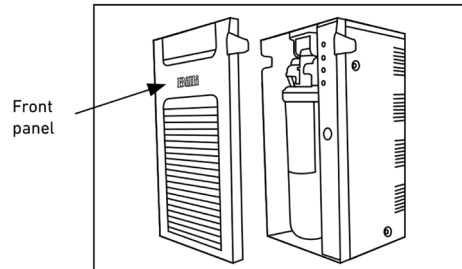
The Sahara & Sahara Plus system filter change due monitor operates by counting the number of cups dispensed and the number of days elapsed until a pre-set level is reached. Once reached, the dispenser icons will briefly change to orange once every five seconds. The Sahara & Sahara Plus system will continue to operate while the filter indicator is flashing. Water filters installed in areas with higher levels of sediment will experience a reduced service life. It may be necessary to change filters before the change filter indicator flashes. If particularly dirty water is noticed coming through the water supply, e.g. from other tap ware, immediately place your Sahara & Sahara Plus system into Holiday Mode by pressing the Pressure Relief button. This will help prevent premature blocking of the filter cartridges.

Filter removal and replacement instructions

Important note: Please ensure you remove the foam packing under the filter before installing.

1. Remove the front panel.
2. Place the unit in Holiday Mode by pressing the Pressure Relief button once. The lights on the dispenser will alternate and then go off.
3. Hold filter and swing towards you slowly. The top of the filter is in a hinged cradle assembly. It should stop after approximately 30 degrees of travel.
4. The filter can now be released from the holding cradle by pulling down on the filter.
5. Take care not to spill water in the base of the tray. If so, wipe gently with absorbent paper.
6. Install new filter into the same location by pushing all the way up into the cradle.
7. Push filter back into the unit until it locks into place. Power light should come back on.
8. Flush ambient water for 1 minute.
9. Check for any leaks from around the filter, hosing or pipeworks.
10. Replace the front cover.

Billi Filter Removal. Contd.



Contact

Thank you for choosing to install a Sahara & Sahara Plus Drinking Water Appliance.

Your Billi Sahara & Sahara Plus is manufactured to exacting standards using high quality materials and with proper maintenance and care, should function for many years.

For all service & support requirements, please scan the QR code at bottom of page or contact us via

Billi Head Office on **1800 812 321**

E-mail (Australia/NZ): service@billi.com.au.

Email (International sales): international.sales@billi.com.au

For technical support please call: **1800 812 321** and speak to one of Billi's experienced technicians.

Filter cartridges are also available for purchase online at www.billi.com.au



Please scan the
QR code for all
support information.

Billi Australia Pty Ltd

P 1800 812 321
W www.billi.com.au

Billi New Zealand Ltd

P 0800 636 0 636
W www.billi.co.nz

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Billi Australia Pty Ltd has a policy of continual improvement, all details are subject to change without notice. All goods are sold subject to our published terms and conditions.

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There are no margins, text, or other markings on the paper.

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Billi[®]